

Sparkasse app: Change verification process

www.spkwml.de/online-banking



The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.

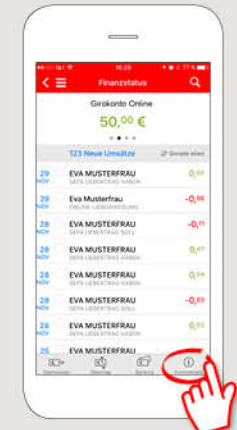
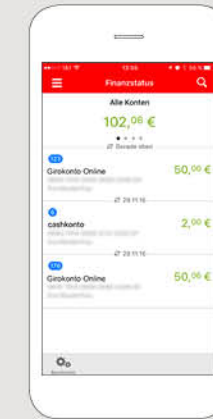
- 1 Start the Sparkasse app with a hint on the app symbol and enter your password.



On the Home screen, select To financial overview ("Zum Finanzstatus").

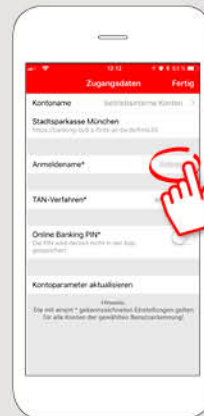


- 2 Select an account. Then tap ("Kontodetails").



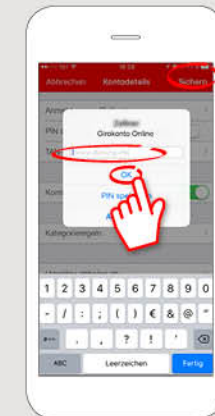
- 3 Select Access data ("Zugangsdaten") at the bottom right.

In the next step you can change the login name. Enter the login name for the new procedure that you received by letter from the Sparkasse.



- 4 Tap on "Change" ("Ändern") to save the changed data. Enter your PIN to confirm and tap "OK". Tap Done ("Fertig") 2 times to return to the financial status.

Ready! From now on, you will receive your TANs via the new procedure if you register with the corresponding login name.



DO YOU HAVE ANY QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service telephone number: 02563 403-0, we are there for you Mo–Fr from 8 am–7 pm.

For further information on the chipTAN process, please visit: www.spkwml.de/online-banking

YOU CAN ALSO CONTACT US AT:

Direct advice

Text chat: <http://s.de/16kw>

Overview of all contact details: www.spkwml.de/toolbar

Online banking support for private customers

Phone: 02563 403-0

Service hours: Mon–Fri from 8–19